



Online Orchid Show Ticket Exchange

Order Details

Order Number:

20260112-14275

Order Date:

01/12/2026

1x Orchid Show Adult Cook County Resident

\$16.00

- Orchid Show
- 02/12/2026 11:00 AM

Step 1: locate your **ticket confirmation number** on your purchase order confirmation e-mail



Online Orchid Show Ticket Exchange

TEST ORDER: STAGE Your Chicago Botanic Garden Order Number is #20260112-14275



Confirmations
To Ecommerce



Reply

Reply All

Forward



...

Mon 1/12/2026 7:46 AM

If there are problems with how this message is displayed, click here to view it in a web browser.



TicketOrder20260112-14275.pdf 131 KB

EXCHANGES: Are now available online for the Orchid Show. Save this email, and see additional information at the bottom.

[See Items](#)

[How to Exchange Ticket](#)

[Change Visit Date](#)



*******TEST ORDER*******

STAGE Thank you for your order, Wavy Gravy.

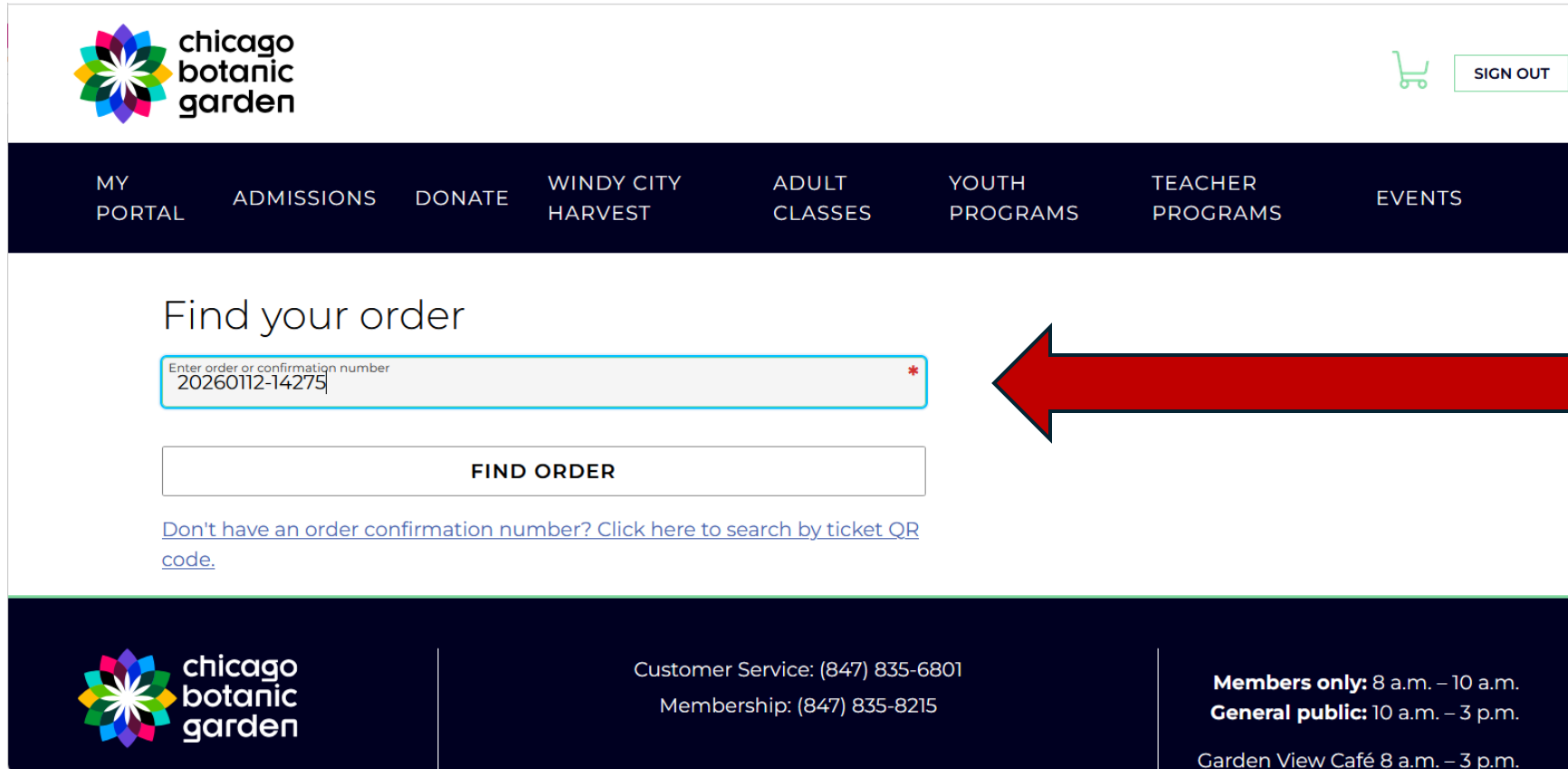
Billing Information

- Wavy Gravy eCommerceTest
- 1000 Lake Cook Rd
- Glencoe, IL 60022-1169
- 1234567890
- ecommerce@chicagobotanic.org

Step 2: on your purchase confirmation e-mail, select [Change Visit Date link](#) to Find Order web page



Online Orchid Show Ticket Exchange

A screenshot of the Chicago Botanic Garden's online ticket exchange website. The page has a dark blue header with the logo and a "SIGN OUT" button. Below the header is a navigation bar with links: MY PORTAL, ADMISSIONS, DONATE, WINDY CITY HARVEST, ADULT CLASSES, YOUTH PROGRAMS, TEACHER PROGRAMS, and EVENTS. The main content area is titled "Find your order" and contains an input field with the text "Enter order or confirmation number" and the value "20260112-14275". Below the input field is a "FIND ORDER" button. A large red arrow points from the right side of the page towards the input field. At the bottom, there is a footer with the logo, contact information for Customer Service and Membership, and operating hours for Members only, General public, and Garden View Café.

chicago botanic garden

SIGN OUT

MY PORTAL ADMISSIONS DONATE WINDY CITY HARVEST ADULT CLASSES YOUTH PROGRAMS TEACHER PROGRAMS EVENTS

Find your order

Enter order or confirmation number
20260112-14275

FIND ORDER

[Don't have an order confirmation number? Click here to search by ticket QR code.](#)

chicago botanic garden

Customer Service: (847) 835-6801
Membership: (847) 835-8215

Members only: 8 a.m. – 10 a.m.
General public: 10 a.m. – 3 p.m.
Garden View Café 8 a.m. – 3 p.m.

Step 3: enter your order number in the “Find your order” input field and click FIND ORDER



Online Orchid Show Ticket Exchange

[SIGN OUT](#)

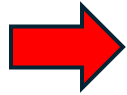
View Purchase History

Tickets available to change dates

[EMAIL MY TICKETS](#)

Orchid Show

Click to
Select All



☒ Select All

☒

QR 11022210200475171929

Item Name

Orchid Show Adult Cook County Resident


Event Name

Orchid Show

Current Ticket Date

2/12/2026 11:00 AM

Download



☒

QR 11022210200465756950

☒

QR 11022210200514131859



Expand

[SELECT NEW DATE/TIME](#)



Change

General Admission OS

Step 4: review your original order. You may expand each line to review details. Check the Select All box and click Select New Date/Time button to change Orchid Show tickets.



Online Orchid Show Ticket Exchange

☒ Select All

☒ QR 11022210200475171929 ^

☒ QR 11022210200465756950 ^

☒ QR 11022210200514131859 ^

CLOSE CALENDAR

<

February 2026

>

SU	MO	TU	WE	TH	FR	SA
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

2/12/2026

10:00 AM - 10:15 AM	10:15 AM - 10:30 AM
10:30 AM - 10:45 AM	10:45 AM - 11:00 AM
11:00 AM - 11:15 AM	11:15 AM - 11:30 AM
11:30 AM - 11:45 AM	11:45 AM - 12:00 PM
12:00 PM - 12:15 PM	12:15 PM - 12:30 PM
12:30 PM - 12:45 PM	12:45 PM - 1:00 PM
1:00 PM - 1:15 PM	1:15 PM - 1:30 PM
1:30 PM - 1:45 PM	1:45 PM - 2:00 PM
2:00 PM - 2:15 PM	2:15 PM - 2:30 PM


Step 5: Choose a new date and time for your Orchid Show Tickets.

Repeat these steps for General Admission and Parking sections.

Note that the changes will only be applied to your order after checkout.



Online Orchid Show Ticket Exchange

SIGN OUT

Shopping Cart

Check the box next to the item in your cart you would like to remove then click "Update".

For eligible membership purchases that you'd like to remove the **'Auto Renew'** option, remove the membership from the cart and click "Continue Shopping" to select another membership option.

Item	Price	Quantity	Total	Remove
Orchid Show Adult Cook County Resident - 2/15/2026 12:30 PM - 12:45 PM	\$16.00	<div>- 1 +</div>	\$0.00	<input type="checkbox"/>
Returned Event				
11022210200475171929 Orchid Show Orchid Show Adult Cook County Resident - 2/12/2026 11:00 AM - 11:15 AM	(\$16.00)			
Modifications are only final after checkout.				
Orchid Show Child 3-12 Cook Cty Resident - 2/15/2026 12:30 PM - 12:45 PM	\$9.00	<div>- 1 +</div>	\$0.00	<input type="checkbox"/>

Totals

Subtotal: \$0.00

Tax: \$0.00

Fees [What's This?](#) \$10.00

Total: \$10.00

CHECKOUT

RETURN TO TICKET SELECTION

Step 6: note that the Shopping Cart contains details of both the replaced ticket and the new one. Note also any fees included in the exchange. Please confirm the details before clicking Checkout.



Online Orchid Show Ticket Exchange

TEST ORDER: STAGE Your Chicago Botanic Garden Order Number is #20260112-14275

Confirmations
To Ecommerce
Mon 1/12/2026 9:23 AM

Reply Reply All Forward

TicketOrder20260112-14275.pdf 131 KB

EXCHANGES: Are now available online for the Orchid Show. Save this email, and see additional information at the bottom.

[See Items](#) [How to Exchange Ticket](#)

*******TEST ORDER*******

STAGE Thank you for your order, Wavy Gravy.

Billing Information

- Wavy Gravy eCommerceTest
- 1000 Lake Cook Rd
- Glencoe, IL 60022-1169
- 1234567890
- ecommerce@chicagobotanic.org

Order Details

Order Number: 20260112-14275


Order Date: 01/12/2026

1x Orchid Show Adult Cook County Resident	\$16.00
<ul style="list-style-type: none">Orchid Show02/15/2026 12:30 PM	
-1x Orchid Show Adult Cook County Resident	-\$16.00
<ul style="list-style-type: none">Orchid Show02/12/2026 11:00 AM	
1x Orchid Show Child 3-12 Cook County Resident	\$9.00
<ul style="list-style-type: none">Orchid Show02/15/2026 12:30 PM	
-1x Orchid Show Child 3-12 Cook County Resident	-\$9.00
<ul style="list-style-type: none">Orchid Show02/12/2026 11:00 AM	
1x Orchid Show Child 0-2 Cook County Resident	\$0.00

Step 7: you will receive a new ticket confirmation e-mail. Note that you have the same order number. You will see your original tickets, along with the return of your initial purchase.



Online Orchid Show Ticket Exchange



chicago botanic garden

Adult Cook County

02/15/2026
12:30 PM

ORDER INFORMATION


Purchaser:
Wavy Gravy eCommerceTest

Order 20260112-14275
Paid By VISA...1111


This ticket provides you entry to the Orchid Show only and is valid for the date and time listed above. This ticket does **NOT** include admission or parking to the Garden for nonmembers.

No refunds. Present a printed or digital copy of your ticket at the entrance of the Orchid Show. Allow extra time for entry and parking, but do not arrive at the Orchid Show entrance more than 15 minutes before the time listed above.

Orchid Show closes at 4:00p.m..




11022210200587934235



chicago botanic garden

Adult Cook County

General Admission Orchid Show
02/15/2026 10:00 AM



10042210200581633426

ORDER INFORMATION

Purchaser:
Wavy Gravy eCommerceTest

Order 20260112-14275
Paid By VISA...1111

ABOUT YOUR TICKET

Show this ticket on your mobile device at the entrance.


For more information to plan your visit go to chicagobotanic.org/visit

Tickets


Orchid Show Adult Cook County Resident

Ticket 1/14
Price: \$16.00

Orchid Show, 11:00 AM 2/12/2026



11022210200475171929



Orchid Show Child 3-12 Cook Cty Resident	Ticket 2/14
Orchid Show Child 0-2 Cook County Reside	Ticket 3/14
Admission Adult Cook County OS	Ticket 4/14

The PDF attachment contains your new tickets, as does your Apple Wallet.
We hope you enjoy the show!