



Online Orchid Show Ticket Exchange

Order Details

Order Number:

20260112-14275

Order Date:

01/12/2026

1x Orchid Show Adult Cook County Resident

\$16.00

- Orchid Show
- 02/12/2026 11:00 AM



Step 1: locate your **ticket confirmation number** on your purchase order confirmation e-mail



Online Orchid Show Ticket Exchange

TEST ORDER: STAGE Your Chicago Botanic Garden Order Number is #20260112-14275



Confirmations
To [Ecommerce](#)

Reply Reply All Forward ...

Mon 1/12/2026 7:46 AM

If there are problems with how this message is displayed, click here to view it in a web browser.

[TicketOrder20260112-14275.pdf](#) 131 KB

EXCHANGES: Are now available online for the Orchid Show. Save this email, and see additional information at the bottom.

[See Items](#)

[How to Exchange Ticket](#)

[Change Visit Date](#)



*******TEST ORDER*******

STAGE Thank you for your order, Wavy Gravy.

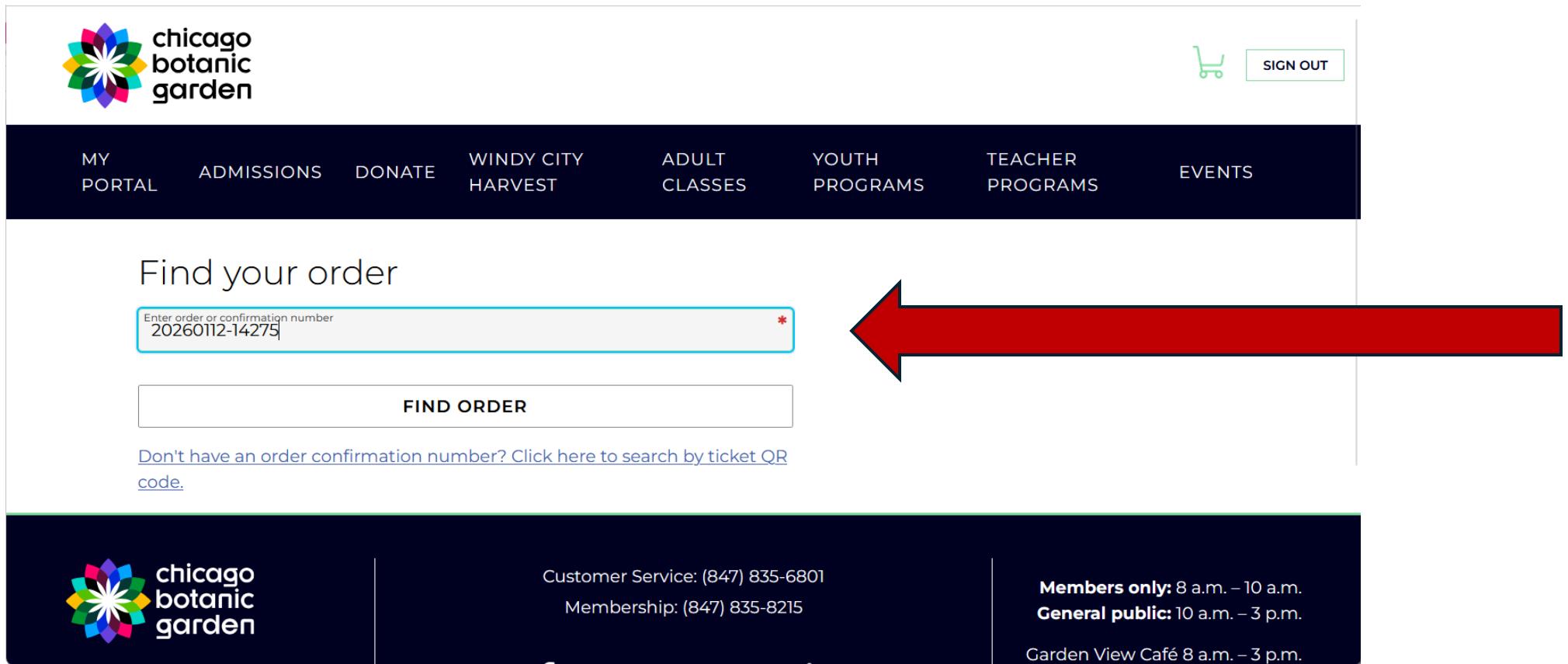
Billing Information

- Wavy Gravy eCommerceTest
- 1000 Lake Cook Rd
- Glencoe, IL 60022-1169
- 1234567890
- ecommerce@chicagobotanic.org

Step 2: on your purchase confirmation e-mail, select [Change Visit Date link](#) to Find Order web page



Online Orchid Show Ticket Exchange



The screenshot shows the Chicago Botanic Garden's website with a search bar for ticket orders. A large red arrow points to the search bar, which contains the order number '20260112-14275'. Below the search bar is a 'FIND ORDER' button. The website features a dark header with various program links: MY PORTAL, ADMISSIONS, DONATE, WINDY CITY HARVEST, ADULT CLASSES, YOUTH PROGRAMS, TEACHER PROGRAMS, and EVENTS. The 'chicago botanic garden' logo is in the top left, and a 'SIGN OUT' button is in the top right. The footer includes the garden's logo, contact numbers for Customer Service and Membership, and operating hours for Members, General public, and Garden View Café.

chicago
botanic
garden

MY PORTAL ADMISSIONS DONATE WINDY CITY HARVEST ADULT CLASSES YOUTH PROGRAMS TEACHER PROGRAMS EVENTS

Find your order

Enter order or confirmation number
20260112-14275 *

FIND ORDER

[Don't have an order confirmation number? Click here to search by ticket QR code.](#)

chicago
botanic
garden

Customer Service: (847) 835-6801
Membership: (847) 835-8215

Members only: 8 a.m. – 10 a.m.
General public: 10 a.m. – 3 p.m.
Garden View Café 8 a.m. – 3 p.m.

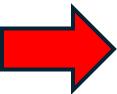
Step 3: enter your order number in the “Find your order” input field and click FIND ORDER



Online Orchid Show Ticket Exchange

[SIGN OUT](#)[View Purchase History](#)[Tickets available to change dates](#)[EMAIL MY TICKETS](#)[Orchid Show](#)

**Click to
Select All**

 Select All QR 11022210200475171929**Item Name**

Orchid Show Adult Cook County Resident

Event Name

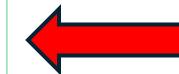
Orchid Show

Current Ticket Date

2/12/2026 11:00 AM

Download QR 11022210200465756950 QR 11022210200514131859[SELECT NEW DATE/TIME](#)

Change

[General Admission OS](#)

Expand

Step 4: review your original order. You may expand each line to review details. Check the Select All box and click Select New Date/Time button to change Orchid Show tickets.



Online Orchid Show Ticket Exchange

Select All

QR 11022210200475171929

QR 11022210200465756950

QR 11022210200514131859

CLOSE CALENDAR

SU	MO	TU	WE	TH	FR	SA
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28



2/12/2026

10:00 AM - 10:15 AM	10:15 AM - 10:30 AM
10:30 AM - 10:45 AM	10:45 AM - 11:00 AM
11:00 AM - 11:15 AM	11:15 AM - 11:30 AM
11:30 AM - 11:45 AM	11:45 AM - 12:00 PM
12:00 PM - 12:15 PM	12:15 PM - 12:30 PM
12:30 PM - 12:45 PM	12:45 PM - 1:00 PM
1:00 PM - 1:15 PM	1:15 PM - 1:30 PM
1:30 PM - 1:45 PM	1:45 PM - 2:00 PM
2:00 PM - 2:15 PM	2:15 PM - 2:30 PM

Step 5: Choose a new date and time for your Orchid Show Tickets.
Repeat these steps for General Admission and Parking sections.
Note that the changes will only be applied to your order after checkout.



Online Orchid Show Ticket Exchange

Chicago Botanic Garden

SIGN OUT

Shopping Cart

Check the box next to the item in your cart you would like to remove then click "Update".

For eligible membership purchases that you'd like to remove the **'Auto Renew'** option, remove the membership from the cart and click "Continue Shopping" to select another membership option.

Item	Price	Quantity	Total	Remove
Orchid Show Adult Cook County Resident - 2/15/2026 12:30 PM - 12:45 PM	\$16.00	<input type="button" value="-"/> <input type="text" value="1"/> <input type="button" value="+"/>	\$0.00	<input type="checkbox"/>
Returned Event 11022210200475171929 Orchid Show Orchid Show Adult Cook County Resident - 2/12/2026 11:00 AM - 11:15 AM	(\$16.00)			
Modifications are only final after checkout.				
Orchid Show Child 3-12 Cook City Resident - 2/15/2026 12:30 PM - 12:45 PM	\$9.00	<input type="button" value="-"/> <input type="text" value="1"/> <input type="button" value="+"/>	\$0.00	<input type="checkbox"/>

Totals

Subtotal:	\$0.00
Tax:	\$0.00
Fees What's This?	\$10.00
Total:	\$10.00

CHECKOUT

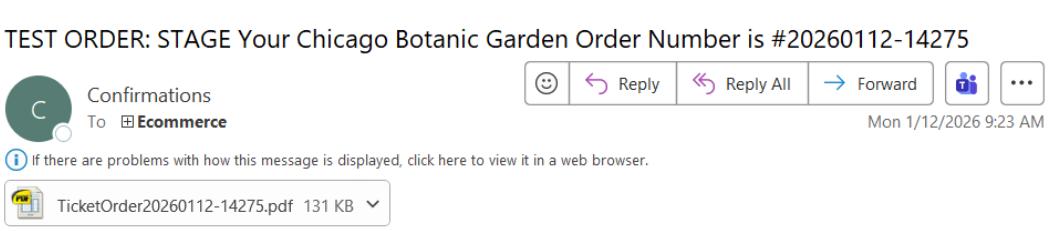
RETURN TO TICKET SELECTION

Step 6: note that the Shopping Cart contains details of both the replaced ticket and the new one. Note also any fees included in the exchange. Please confirm the details before clicking Checkout.



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STAGE Thank you for your order, Wavy Gravy.

Billing Information

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- 1000 Lake Cook Rd
- Glencoe, IL 60022-1169
- 1234567890
- ecommerce@chicagobotanic.org

Order Details

Order Number: 20260112-14275

Order Date: 01/12/2026

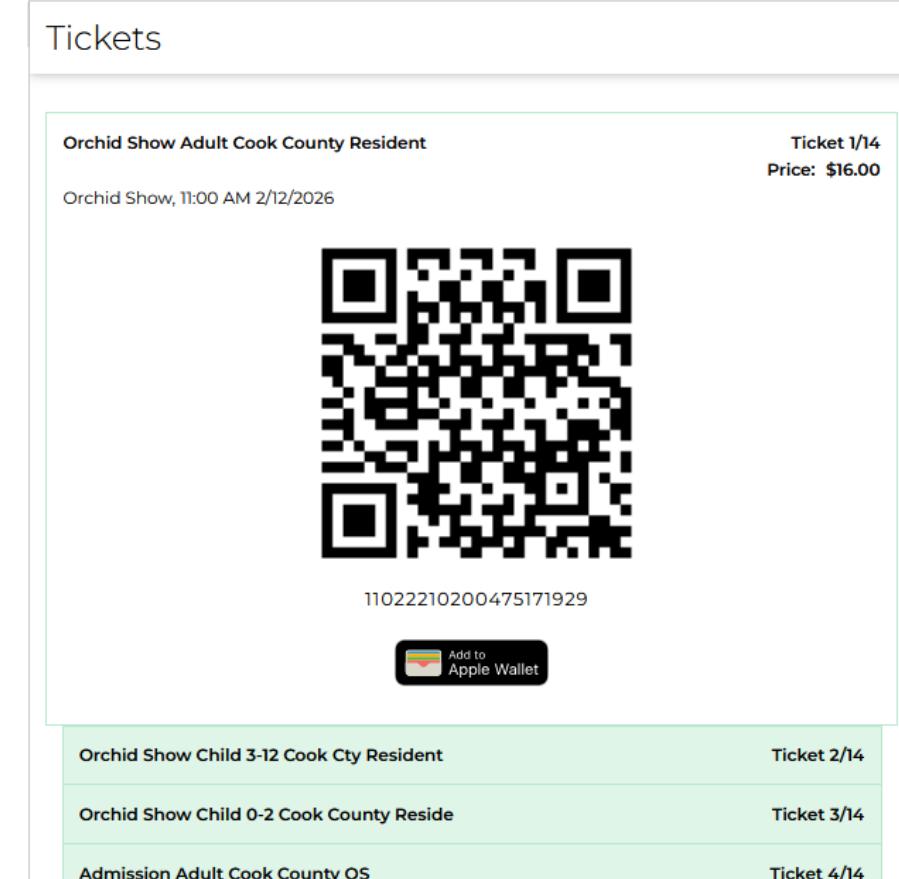
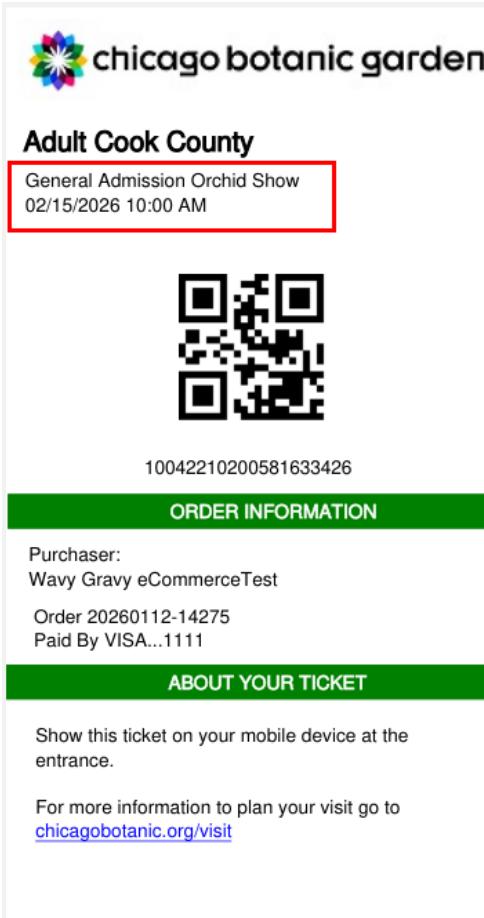
Item Description	Quantity	Price
1x Orchid Show Adult Cook County Resident	1	\$16.00
• Orchid Show		
• 02/15/2026 12:30 PM		
-1x Orchid Show Adult Cook County Resident	-1	-\$16.00
• Orchid Show		
• 02/12/2026 11:00 AM		
1x Orchid Show Child 3-12 Cook County Resident	1	\$9.00
• Orchid Show		
• 02/15/2026 12:30 PM		
-1x Orchid Show Child 3-12 Cook County Resident	-1	-\$9.00
• Orchid Show		
• 02/12/2026 11:00 AM		
1x Orchid Show Child 0-2 Cook County Resident	1	\$0.00

Red Arrow: A large red arrow points to the 'Order Details' section of the email, specifically highlighting the 'Order Number' field.

Step 7: you will receive a new ticket confirmation e-mail. Note that you have the same order number. You will see your original tickets, along with the return of your initial purchase.



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The PDF attachment contains your new tickets, as does your Apple Wallet.
We hope you enjoy the show!